

TROUBLESHOOTING APP ISSUES

KINTO

Prior to contacting customer support, we recommend completing the following steps first to resolve your issue and get you back on the road.



UPDATE...

Confirm that your installed KINTO app is the latest version, if not then update app.



Confirm that your Bluetooth is on. For iOS users, the Bluetooth must be on in the app and your phone settings.



Refresh your KINTO app.



Completely close the KINTO app then restart the app



Delete, re-install, and log in to the KINTO app.



If you have completed all the steps and are still having issues, text us at (629) 20-KINTO, and one of our customer support agents can assist you.



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