

# RENTAL PICK-UP

# KINTO



Once you reserve your KINTO vehicle. Familiarize yourself with the [FAQ article](#) for your location. It will have important info such as the address, hours of operation, where the KINTO cars are parked, and gate codes, if applicable



At time of pick-up open your KINTO app to begin pick-up process. To locate your assigned vehicle using the license plate number in your reservation



When prompted, check exterior of vehicle for cleanliness and damage, if any are found upload photos immediately



Once you unlock the vehicle using the app, enter the vehicle and make sure it is clean and odorless. If not please contact customer support.



Check that the fuel gauge is full, if it is an electric vehicle confirm the range is at least at 150 miles. Once again if not, report it to customer support.



You are now ready to go. Drive safely and enjoy!

Thanks to our self-service capability you won't be waiting in line for a car. With KINTO, your phone is your key! No actual keys will be given, all activities are done through the KINTO app.



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